mDrive SYNC instantly answers every consumer's critical question: What can I afford to drive? Most importantly, mDrive SYNC gives managers and salespeople a listing of every vehicle in a dealer's inventory that fits the shopper's criteria and budget - cars for which they qualify that could be vehicles they had never considered. mDrive SYNC provides dealerships with a dashboard to control their entire online presence and payment quoting process. This eliminates the current disconnect between the payment quotes a shopper receives online and those quoted to them in the showroom. **Every payment is Penny-Certain and incorporates the** consumer's individual buying criteria and credit profile, all rebates, all of the dealer's lenders' rules and policies, correct taxation, and all of the dealer's approved margins, fees, and mark-up preferences. Just as important, the quotes are delivered instantaneously.

Market Scan has invested hundreds of millions of dollars over the last 30 years to create a comprehensive and dynamic database of lender programs, OEM rebates and incentives, tax rates and application methodologies using real-time tracking. They currently calculate more than one hundred million payments each day for their participating dealerships, API clients, lenders, and OEMs. A new alliance with Experian will facilitate the creation of new Market Scan products and analysis tools that will benefit dealerships, consumers, and the broader automotive industry.

#### **The Problem:**

Consumers are frustrated when they receive a payment quote online and a very different quote when they reach the dealership – for the same car. Almost as a rule, online shopping sites that quote payments on the dealership's behalf fail to take into account the terms and conditions under which the dealer is willing to do business. Those quotes are not reflective of the dealer's exact fee structure, lender relationships, and preferred profit margin. The challenge is to find the "sweet spot" and provide consumers with vehicles that fit their driving habits, needs, and budget while protecting the dealership's margin.

### **Business Intelligence**

# mDrive SYNC<sup>™</sup> (mDrive<sup>™</sup> + mPortal<sup>™</sup>)

Enables dealerships to control how every vehicle is quoted online, protecting margin and helping every customer acquire the perfect vehicle from the dealer's inventory.

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## NEW AT NADA 2020



"This solution enables the dealer to exert control over the entire payment quoting presence online and in-store – consistently, credibly, and fast – offering the customer cars which they may never have considered. It is a powerful win-win."

Rusty West Co-Founder and President Market Scan Information Systems

### **How It Works:**

Market Scan tracks information for five critical sectors:

- 1. *Manufacturer:* Every vehicle, model, trim, and option package offered by every OEM; all incentives and rebates, including their compatibility and "stackability" rules, as well as VIN-specific, targeted offers.
- 2. *Lender:* Every program offered by every lender in the country, including every parameter, policy and factor that can influence any automotive transaction.
- 3. *Dealer*. Each dealer's specific inventory and individual fee structure, packs, vehicle mark-ups, lender relationships, and specific reserve policies.
- 4. *Municipality:* All state, county and local laws, rules and regulations, tax percentage rates, and proper tax calculations.
- 5. *Consumer:* All consumer credit bands, and how those are segmented and considered by each OEM and lender.

mPortal gives dealerships the ability to control all of the calculation settings and dictate how their vehicles are quoted outside of the dealership, through any third-party application or website. This guarantees complete and Penny-Certain accurate representation of all offerings across all platforms, protecting the dealership's margins and fee structure.

mPortal ensures that quoted payments consider and accurately represent:

- 1. The dealership's fees, mark-ups, packs, and desired profit margins.
- 2. Each of the dealership's lender relationships and each of those lender's specific programs, offerings, policies, and application/approval rules
- 3. All available rebates and incentives and their compatibility rules
- 4. Tax rates and calculation methodologies for all markets
- 5. All possible consumer credit scenarios

With an increasing number of consumers searching for pricing online, it is critical that the dealer manages all outward payment quotes correctly, ensuring consistency from platform to platform and between online and in-store quotes. The dealer can now easily determine the very cheapest monthly payment that can be offered to the shopper while ensuring the dealership achieves the profitability they want.

mPortal provides the dealership with a single repository and dashboard where all of the dealer's selling rules can be housed and managed in one spot: inventory, list of lenders, quoting rules, fees, rate mark-ups, bank fee mark-ups, internal packs, and calculation settings.

**Create a Strategy.** As an example: below, the red arrows indicate that this dealer has elected to reduce MSRP by \$1000 when the lot age of inventory is 60-89 days. The green arrow identifies specialty inventory that ignores those rules.

1757	Mere MSRP (0-29 Days) Type: Selling Price = MSRP + \$0.00											
	Type Year			Make	Model	Trim	Lot Age	e	🕼 Edit 🔋			
	Ne	ew	Any	Any	Any	Any	1-29					
1758	Name: MSRP - \$500 (30-59 Days) Type: Selling Price = MSRP - \$500.00											
	Type Year		Year	Make	Model	Trim	Lot Age	e	🕼 Edit 🔒			
	New Any			Any	Any	Any	30-59					
	Name: MSR	RP - 1000 (60-	89 Days)		Type: Sellin	Type: Selling Price = MSRP -\$1,000.00						
1760 IT	Туре		Year	Make	Model	Trim	Lot Age	Lot Age				
	Ne	ew	Any	Any	Any	Any	60-89					
	Name: COS	Name: Cost (90 - 119 Days) Type: Selling Price = Invoice + \$0.00										
1755 1755	Type Year			Make	Model	Trim	Lot Age	e	🕼 Edit 🛛 🗃			
	New Any			Any	Any	Any	90-119					
	Name Cost - \$1000 (120 + Days) Type Selling Price = Invoice -\$1,000.00											
1756 IT			Year	Make	Model	Trim	Lot Age		🕼 Edit 🔒			
			Any	Any	Any	Any	120-100000	120-100000				
	Nume Specialty Vehicle \$15K OVER MSRP											
10: 1770	Туре	Year	Make	Model		Trim		Lot Age	C# Edit			
1//0	New	Any	DODGE	CHALLENGER	2D (	2D COUPE SRT HELLCAT 6 SPD (25R)						
	New	Any	DODGE	CHALLENGER	2D COUPE SRT HELLCAT AUTO (26R)							

**mDrive** answers the consumer's question: *"What can I drive?"* mDrive INSTANTLY, scientifically, and transparently provides the consumer, as well as the dealership sales team, a list of the dealership's qualifying inventory. By simply entering a consumer's Zip Code, FICO score, desired down payment amount, and acceptable payment range, mDrive provides a list of inventory that fits the criteria. Vehicles will be displayed and ranked by each vehicle's Payment Value Index.

													4	Yours	ssion will expire in 538 minut		
Dashboard	Search Criteria		Search	Search Results (0) of VAI) Case All Rans Last payment calculation cates 10/30/2015 11:18 AM PST													
mProve Diagnostics	Cash	Annual Miles												Q Set			
mDrive	\$1500	12000					<b>D</b> 1										
					ur Make	₩ Model	By answering the shoppe	d the	se few due	estions.	-	Lot Age	PVI	Pest. Options	¥1		
mDesking	Min. Pmt.	Max. Pmt.		1000			401	, ,			\$382	62	86.89		Lease		
Inventory	\$375	\$400		2019	CHEVROLET		the shonne	∘r w	hether onli	ne or	\$380 \$376	56	89.58		Lease		
	33/3	2400		2019	CHEVROLET	SONIC		, , ,			\$376	71	80.93		Lease		
Inventory Quoting Rules	Min. Term Max. Term			2019	FORD	MUSTANG	on an iPad with the salesperson,			\$390	74	82.07		Lease			
Dealer Defined Fees				2019	HONDA	CIVIC SEDAN	UII all IF au v		the salesp	615011,	\$379	60	82.82		Lease		
bearer bennes rees	24	60		2019	HONDA	ACCORD SEDAN					\$378	61	84.00		Lease		
Lenders	Credit Score: Good		1	2019	HONDA	CIVIC HATCHBACK	📲 can generate	e a lls	st of venici	es that	\$390	59	83.16		Lease		
				2019	HONDA	CR-V	50 U				\$389	58	86.25		Leape		
Bank Fee Markup		-		2019	HONDA	HR-V	meet	e the	eir criteria.		\$381	61	86.26		Lease		
6 Rate Markup	720			2019	HONDA	CIVIC SEDAN	40	5 110	in ontona.		\$381	58	85.05		Lease		
				2019	HONDA	CMC SEDAN	4D S.			60	\$376	61	85.05		Lease		
Vehicle Equipment		-		2019	HONDA	INSIGHT	4D SEDAN TOURING HYBRID	\$28,985	WHETE ORCHED PEARL	39	\$379	230	86.91		Lease		
Calculation Settings				2019	HONDA	CIVIC SEDAN	4D SEDAN 2.0L SPORT AUTO	\$22,845	85/BLUE	43	\$377	61	83.49		Lease		
Calculation settings				2019	HONDA	HR-V	SD WAGON LX 4WD AUTO	\$22,965		37	\$378	62	83.53		Leape		
Market Specific Settings		VHAT		2019	NISSAN	ALTIMA	4D SEDAN 2.5L SR AWD	\$28,175	SUPER BLACK	60	\$379	67	86.55		Lease		
		CANI		2019	JEEP	CHEROKEE	4D WAGON LATITUDE PLUS ALTITUDE PWD (26N:28N:2	\$31,275	CRYSTAL METALLIC	39	\$384	67	87.73		Lease		
Rebate Regions		DRIVE?		2019	KIA	NIRO	SD WAGON EX HYBRID	\$27,720	RED	51	\$377	69	86.4		Lease		
Dealer Defaults				2019	NISSAN	SENTRA	4D SEDAN SR TURBO CVT	\$25,940	SUPER BLACK	60	\$378	66	85.42		Lease		
				2019	NISSAN	SENTRA	4D SEDAN SR CVT	\$21,690	GUN METALLIC	46	\$392	67	81.94		Lease		
User Management				2019	SUBARU	IMPREZA WAGON	SD WAGON 202 AUTO	\$22,105	ISLAND BLUE PEARL	27	\$397	65	82.05		Lease		
				2019	MITSUBISH	OUTLANDER	4D WAGON 2WD LE AUTO	\$25,890	QUARTZ BROWN METALLI	41	\$384	66	85.73		Lease		
			-	2019	NISSAN	FRONTER	4D KING CAB S14 QR2S 2WD AUTO	\$24,835	GLACER WHITE	48	\$379	58	84.74		Lease		
				2019	JEEP	COMPASS	4D WAGON TRACHAWK 4X4 (27E-25E)	\$33,225	SPITFIRE ORANGE CLEA	36	\$377	65	88.65		Lease		
			-	2019	JEEP	GRAND CHEROKEE	4D WAGON LAREDO E 4X2 (28E)	\$35,040	PAU GRANITE CRYSTAL	45	\$379	66	89.17		Lease		
				2019	TOYOTA	RAV4	4D WAGON XLE 2WD	\$29,198	0040/SUPER WHITE	42	\$376	59	87.12		Lease		

The mPortal/mDrive product modules are offered in two Market Scan packages: "mDrive SYNC," which features mDrive and mPortal, and "mDesking 360," which takes the power of mDrive SYNC and adds state-of-the-art mDesking and mQuote product modules to create a true, all-encompassing digital retailing solution.

**mQuote** builds on mDrive SYNC and extends the digital experience to the in-dealership customer/salesperson interaction. The sales team can electronically present all payment and purchase options to their customer with full compliance and transparency – on any computer or device. All customer counter-offers and responses are submitted instantly back to the desk for management review. The salesperson never has to leave their customer unattended.

**mDesking** is a powerful and comprehensive desking solution. mDesking mines, tracks, and analyzes the billions of combinations and iterations of lender and OEM programs available in the marketplace and instantly surfaces the most advantageous scenarios for both dealership and consumer. The use of mDesking will enable the dealership to offer more competitive payment solutions that fit each consumer's specific criteria; improve transparency and legal compliance; shorten transaction times; increase lease penetration; raise gross profit per vehicle retailed; and eliminate costly rate, rebate, and residual errors.



**mGauge** powered by Market Scan, is a state-of-the-art analysis tool designed specifically for lenders and OEMs. mGauge takes advantage of Market Scan's industry-leading database and calculation engine, empowering users to assess and compare every lease and retail finance program offered by every competitor. It analyzes how their programs and vehicles compete for every credit tier and vehicle in every U.S. market. mGauge takes guesswork out of creating the most competitive loan/lease products for the dealer network. This enables lenders/OEMs to publish the most competitive and targeted market support programs and make the most effective and efficient use of subvention monies. The benefits for Lenders and OEMs include:

- Macro and micro market competitiveness: Access all competitors' published offerings and analyze how dealer programs compare nationally, regionally, and locally for every vehicle in every market in the country.
- **Save Money:** Armed with scientific data and timely intel on competitors' offerings and support programs, dealers will know exactly what to do to achieve their desired market penetration and share without overspending.
- Maximize yield, share and ROI with more targeted and efficient market support: Dealers can ensure their programs and specials are structured optimally to support and market every vehicle (all trims, engine types, etc.) in every region of the country to win the business.
- **Optimize Programs:** Design lease, finance, and balloon note programs with scientific precision and rapidly deploy them to dealers, digital retailing companies, and consumers.
- Accuracy: mGauge is updated daily, providing dealers access to the most comprehensive data-set to avoid guess work and eliminate errors.
- **Save Time:** Access and analyze competitive market data immediately in a quick and easy manner. Within minutes, programs can be adjusted to position them effectively in each market to gain market share.
- **Staff Efficiency:** Use existing Market Analysis Team more strategically and efficiently as well as equip Sales and Field Staffs with real and current market intelligence to win more business.

**mDrive Mobile App.** The app mobilizes mDrive SYNC and mDesking 360, putting automotive digital retailing in the hands of a dealer's sales team. The sales staff will now have the right answers at their fingertips when they are interacting with a customer no matter where they are - on or off the lot. The collaboration between mDrive SYNC and mDesking 360 ensures that the payments quoted to a customer, in the store or on mobile, will be consistent, eliminating any pricing disconnect and customer frustration.



**Experian [regarding mGauge]:** "In an overly competitive marketplace, lenders need to find ways to attract and retain car shoppers - comparable loans terms are a keen way to accomplish that goal. Unique insight into how competitors are pricing vehicles can level the playing field across the lender spectrum. More importantly, consumers can access favorable loan terms that can make vehicles more affordable and improve their financial health down the road."

